

BOOKING A HOTEL ROOM

<https://www.youtube.com/watch?v=70TfU9R09Qg> Clouseau

http://www.eslflow.com/Hotel_vocabulary_and_speaking_exercise.pdf

<https://www.englishclub.com/english-for-work/hotel-vocabulary.htm>

<http://www.manythings.org/vocabulary/lists/a/words.php?f=hotel>

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Hotel Vocabulary

| Word <i>part of speech</i> | Meaning | Example sentence |
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| amenities <i>noun</i> | local facilities such as stores and restaurants | We are located downtown, so we are close to all of the amenities . |
| attractions <i>noun</i> | things for tourists to see and do | The zoo is our city's most popular attraction for kids. |

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| baggage <i>noun</i> | bags and suitcases packed with personal belongings | If you need help with your baggage we have a cart you can use. |
| Bed and Breakfast <i>noun</i> | a home that offers a place to stay and a place to eat | I can book you into a beautiful Bed and Breakfast on the lake. |
| bellboy <i>noun</i> | a staff member who helps guests with their luggage | The bellboy will take your bags to your room for you. |
| book <i>verb</i> | arrange to stay in a hotel | I can book your family in for the weekend of the seventh. |
| booked <i>adj</i> | full, no vacancies | I'm afraid the hotel is booked tonight. |
| brochures <i>noun</i> | small booklets that provide information on the local sites and attractions | Feel free to take some brochures to your room to look at. |
| check-in <i>verb</i> | go to the front desk to receive keys | You can check-in anytime after four o'clock. |

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| check-out <i>noun</i> | return the keys and pay for the bill | Please return your parking pass when you check-out. |
| complimentary breakfast <i>noun</i> | free of charge | All of our rooms have complimentary soap, shampoo, and coffee. |
| deposit <i>noun</i> | amount paid ahead of time to secure a reservation | You will not receive your deposit back if you cancel. |
| double bed <i>noun</i> | a bed large enough for two people | They are a family of four, so give them a room with two double beds. |
| floor <i>noun</i> | a level of the building | The swimming pool is on the main floor. |
| front desk, reception <i>noun</i> | the place where guests go to check in and out and to get information | Towels are available at the front desk. |
| guest <i>noun</i> | a person that is staying at the hotel | Our washrooms are for guests only. |

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| hostel <i>noun</i> | a very inexpensive place for backpackers and travelers on a budget | In the hostel you probably won't get your own room. |
| hotel manager <i>noun</i> | person in charge at the hotel | I'll let you make your complaint to the hotel manager . |
| housekeeping, maid <i>noun</i> | staff members that clean the rooms and linen | Put a sign on the door if you want housekeeping to come in and change the sheets on the bed. |
| indoor pool <i>noun</i> | place for guests to swim inside the hotel | The heated indoor pool is open until 10 pm. |
| inn <i>noun</i> | another word for "hotel" | There's an inn on the other side of town that has a vacancy. |

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| kitchenette <i>noun</i> | a small fridge and cooking area | Your room has a kitchenette so you can prepare your own breakfasts and lunches. |
| late charge <i>noun</i> | a fee for staying past the check-out time | You will be charged a ten dollar late charge for checking out after 11 am. |
| linen <i>noun</i> | sheets, blankets, pillow cases | We will come in and change the linens while you are out of your room. |
| lobby <i>noun</i> | large open area at the front of the hotel | You can stand in the lobby and wait for your bus. |
| luggage cart <i>noun</i> | a device on wheels that guests can push their luggage on | Please return the luggage cart to the lobby when you are finished with it. |
| maximum capacity <i>noun</i> | the most amount of people allowed | The maximum capacity in the hot tub is ten people. |

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| motels <i>noun</i> | accommodations that are slightly cheaper than hotels | Our motel is very clean and is close to the beach. |
| noisy <i>adj</i> | loud | The guests next to you have complained that you are being too noisy . |
| pillow case <i>noun</i> | the covering that goes over a pillow | Room 201 doesn't need their sheets changed, but they requested one new pillow case . |
| queen size bed <i>noun</i> | bed with plenty of space for two people (bigger than a double) | They have a queen size bed so the small child can easily fit in the middle. |
| rate <i>noun</i> | cost of renting a room for a certain time period | Our rates change depending on the season. |

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| reservation <i>noun</i> | a request to save a specific room for a future date | They say they made a reservation but it doesn't show on the computer. |
| room service <i>noun</i> | delivery of food or other services requested by guests | If you would like a bottle of wine, just call room service . |
| single bed <i>noun</i> | a bed for one person | The economy priced room includes one single bed . |
| towels <i>noun</i> | used to cover and dry the body after swimming or bathing | You can get your swimming pool towels at the front desk. |
| vacancy <i>noun</i> vacant <i>adj</i> | available rooms | We only have one vacancy left, and it is for a single room. |
| valet <i>noun</i> | staff that parks the guests' vehicles | If you leave your car keys with us, the valet will park your car underground. |

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| vending machine <i>noun</i> | a machine that distributes snacks and beverages when you insert coins | The vending machine on the fifth floor has chocolate bars and chips. |
| view <i>noun</i> | a window that offers a nice image for guests | The room is more expensive because it has a spectacular view of the beach. |
| wake up call <i>noun</i> | a morning phone call from the front desk, acts as an alarm clock | What time would you like your wake up call ? |
| weight room, workout room, gym <i>noun</i> | a room that guests can use for exercise and fitness | Our weight room has a stair climber and a stationary bicycle. |

CONVERSATION ABOUT BOOKING A HOTEL ROOM

You walk up to the reception desk of a hotel and you want to book a room. Ask questions using the vocabulary above (from Englishclub.com) to express your preferences, ask about vacancies, rates, attractions... Respond to the questions of the front desk attendant.